



Glomail (Pty) Ltd, Reg. No. 1986/002437/07. A member of Glohold Limited.

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To whom it may concern

Since partnering with Majuda to handle our interaction recording, agent coaching and performance management needs, Glomail has been able to achieve much improved customer service levels, agent performance and compliance with governmental regulation.

The combination of an extremely short ROI timeline and Majuda's commitment to support excellence has proven invaluable.

Our IT staff and call centre agents are delighted with the friendly support they receive, whether it be of a technical or non-technical nature. All in all, I am very impressed with our purchase of the Majuda Voice Suite and would recommend Majuda to any company with similar needs.

Yours faithfully

ALAN BER
Chief Executive Officer

Directors: L.H. Fine (Non Executive Chairman), C.J. Jankelowitz (Non Executive), A. Ber (CEO), N.A. Howarth (British), H. Suliman (CCO), T.P. Shevil (Deputy CEO),
Executive Committee: A. Ber (CEO), H. Suliman (Commercial), N.A. Howarth (Marketing & Advertising), T.P. Shevil (Operations),
R.A.N. Fraser (Finance and Admin), R.B. Bishop (Retail),