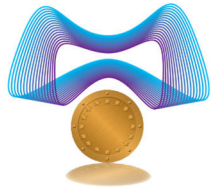


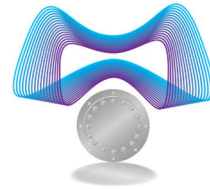


Majuda Voice – Maintenance & Support Packages



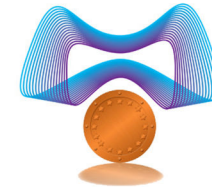
Bronze

- ◆ Minor Version Upgrades
- ◆ Tel & E-mail Support
- ◆ M-F 8am-5pm EST
- ◆ MajudaAlert - Remote Monitoring Service



Silver

- ◆ Minor Version Upgrades
- ◆ Tel & E-mail Support
- ◆ Live Remote Support
- ◆ M-F 8am-5pm EST
- ◆ On-Site Support – Next Business Day
- ◆ MajudaAlert - Remote Monitoring Service
- ◆ Software Assurance



Gold

- ◆ Minor Version Upgrades
- ◆ Tel & E-mail Support
- ◆ Live Remote Support
- ◆ 24/7
- ◆ On-Site Support – 4 hr response
- ◆ Majuda Alert - Remote Monitoring Service
- ◆ Software Assurance