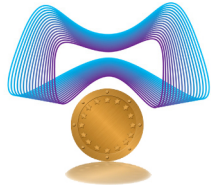


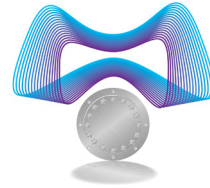
Majuda Voice – Maintenance & Support Packages



Bronze

- ◆ Version Upgrades
- ◆ Tel & E-mail Support
- ◆ Remote Support
- ◆ M-F 8am-5pm EST
- ◆ Remote Monitoring Service

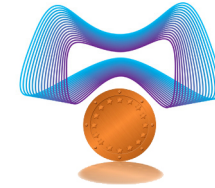
Cost: 18% of Purchase Price/yr



Silver

- ◆ Version Upgrades
- ◆ Tel & E-mail Support
- ◆ Remote Support
- ◆ 24/7
- ◆ On-Site Support – Next Business Day
- ◆ Discounts on Out-Of-Warranty Parts
- ◆ Remote Monitoring Service

Cost: \$ 500/month



Gold

- ◆ Version Upgrades
- ◆ Tel & E-mail Support
- ◆ Remote Support
- ◆ 24/7
- ◆ On-Site Support – 4 hr response
- ◆ Free Replacement Parts
- ◆ Free loaner unit for offsite repairs
- ◆ Remote Monitoring Service

Cost: \$ 1000/month